



UFAS Participant case study - Massey Feeds

Key outcomes of UFAS participation

Protecting customers, businesses, and industry in the areas of feed and food safety

Valuable external review of internal procedures and processes

Driving continual improvement



Find out more about UFAS

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How long has your business been a UFAS Participant?

We've been scheme Participants for more than 20 years.

Why is your business a UFAS Participant?

As a feed compounder supplying the livestock sector, we're an important part of the food supply chain. UFAS sets the standards by which our business operates 24 hours a day, 365 days a year to ensure both feed and food safety. Many of our customers are also members of assurance schemes, which means they require the feed that they buy to be sourced from UFAS assured mills.

How does being a UFAS Participant add value to your business?

Feed safety is critical - the scheme protects our customers, our business, and our industry.

It ensures we have appropriate procedures and processes in place to control feed and food safety risks. Regular external independent auditing ensures standards and best practice are maintained.

How does your business find the audit process?

Whilst audits can be challenging at times, the process is very useful in helping to drive continual improvement across all aspects of the business.

It is invaluable to have an annual external independent review to help focus attention on areas for further development. Compliance is a key focus across our sites – we recently introduced our own 24 hour notice internal spot check audits.



What are the opportunities and challenges for the future of UK feed assurance?

We need to continue to play our vital role in ensuring the safety and integrity of the feed and food supply chain. We must adapt as relevant legislation and attitudes evolve – the feed industry has changed a significant amount, over the last 20 – 30 years, and we must keep pace with further changes.

It's important to make sure UK feed assurance remains practical and avoids becoming overly complex and onerous. Aligning with other assurance schemes avoids unnecessary duplication of auditing.

Another challenge for our industry is the continuous training of staff, to promote awareness and understanding of the important role we play in the food chain.



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